



QUALITY POLICY

DIPARTIMENTO DI MEDICINA VETERINARIA
UNIVERSITA' DEGLI STUDI DI SASSARI, ITALY





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Quality policy

The quality policy of Department of Veterinary Medicine (DVMSS) of the University of Sassari communicates mission, vision, core values and quality assurance procedures, related to its passionate commitment on Veterinary Medicine Science.

Our mission is to provide excellence in Veterinary Medicine education, research, scientific knowledge application and dissemination, aimed to improve the health and well-being of animals, humans, inclusive of environment protection and sustainability with One Health approach.

The DVMSS is aware of its role and responsibility in meeting requirements and expectations of students, professionals, stakeholders, institutions, and society, that require to develop sound science, knowledge, and competence in the different fields of Veterinary Medicine, that is make available and communicate.

The Department recognize that students, research, support and teaching staff require resources, a supportive organization and a positive work environment where commitment, responsibility and merit are promoted, to encourage professional and personal growth of individuals. To accomplish this goal the Department resource attribution process rewards the commitment and results of individuals, balanced by measures that support sustainable maintenance of the different research and teaching competence related to the Veterinary Science.

The DVMSS strategic perspective envision intends to promote creative experience on learning and research activities, staying connected with open mind to the challenge of the continuous improvement and the demands of the evolutionary changing context of the Veterinary Medicine and science. To accomplish this goal the Department is increasing its participation to research and educational framework and program, to improve the attitude to collaboration, personal skills and competence of students, researcher, support and teaching staff. The Department policy is also promoting a more open collaborative approach with stakeholder by improving clinical service, cooperation with veterinarians and professionals, the participation to technological development programs involving farms and companies, scientific dissemination and public engagement programs (the third mission).

The Department values include respect, inclusiveness, equal opportunities, commitment, recognition of merit, safeguard of teaching and research autonomy, sharing strategic objective supported by transparency and communication.



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DVMSS activities and Veterinary Medicine training are developed in accordance with the national legislation¹, including D.lgs 9 novembre 2007, n. 206, enforcement of the Directive 2005/36/EC and subsequent amendments.

The Department organization take into account the principles, the organization framework and functions provided by [Statuto dell'Università di Sassari](#), that are also implemented in the [Department Regulation](#).

Department QA procedures

The Department management is based on a quality assurance system, that is intended to guarantee the satisfaction of students, stakeholder and third parties, in meeting their requirements and expectations with regards to the different tasks of the departmental mission.

The quality assurance system design and enforcement guarantee the compliance of activities and Veterinary Medicine training with standard developed by [ANVUR](#), the Italian National Agency for the evaluation of universities, and [EAEVE](#), the European Association of Establishments for Veterinary Education (), reviewed and accredited by [ENQA](#).

DVMSS Quality assurance system is developed in compliance with Standard Operating Procedure (SOP) 2019 as amended in September 2021 provided by ESEVT, the European System of Evaluation of Veterinary Training (<https://www.eaeve.org/esevt/sop>) and requirements of national mandatory Self-assessment, Assessment, and Accreditation system ANVUR (<https://www.anvur.it/attivita/ava/accreditamento-periodico/modello-ava3/>) of Degree and PhD Course, Department and Universities.

DVMSS QA organization and procedures take into account the QA policy and system of the Sassari University, that define also the function to people involved in QA of the Department process.

[Presidio di Qualità](#) is the committee responsible for the [QA policy and framework](#) of the University of Sassari, involving the whole University and all the Departments. [Nucleo di Valutazione](#) of the University of Sassari, the Quality Independent Evaluation Committee, consists of 6 experts in evaluation procedure (the majority external) and one student. Nucleo di Valutazione has in charge the assessment and review of the University of Sassari and its Departments, that included DVMSS, in relationship to teaching activities, QA and student satisfaction. Nucleo di Valutazione elaborates and publishes an annual evaluation report of the performances of the University of Sassari and its Departments ([annual report 2022](#)).

¹ (Decreto Ministeriale 22 ottobre 2004, n.270; Legge 30 dicembre 2010, n.240; d.lgs. 27 gennaio 2012, n.19; Decreto Ministeriale del 23 dicembre 2013, n. 1059; Decreto Ministeriale del 12 dicembre 2016, n. 987; Decreto Interministeriale 5 luglio 2022, n. 652)



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To define strategies, objectives, and resources attribution for personnel recruitment, the DVMSS is developing an integrated approach.

DVMSS policy and strategic objectives are addressed to the [Integrated Strategic Plan](#) (usually updated every three years); the operative objectives to a triennial [Developing plan](#), that includes their management and assessment; finally, the resource attribution for personnel to the triennial [Recruitment plan](#). All decisions, contents and documents are defined with the contribution of [DVMSS Committees](#), discussed by [Joint Teachers Students Committee](#) of DVMSS and formally approved by the [Council of the Department](#). Final documents are sent to Rector and General Director of the University of Sassari, also submitted to stakeholders during [annual meeting](#) for criticisms and suggestion.

The integrated QA framework of the University of Sassari and DVMSS is summarized in figure 1.

The DMVSS Integrated [Strategic Plan 2020-2022](#) defines policy and strategies , actually under revision to update the context analysis, the vision and strategies in accordance to [Piano Integrato di Attività e Organizzazione \(PIAO\)](#), the strategic plan of the University of Sassari. PIAO 2023-2025 release is expected in the first months of 2023.

To Developing Plan [2021-2024](#) are addressed short and medium term operative objectives, with regard to education and teaching activities, research and third mission (2023-2025 revision will be completed on the first part of 2023). The Plan indicates operative objectives, actions, indicators, targets, monitoring, responsibilities, and ex post effectiveness verification criteria. The management of objectives and activities is carried out considering PDCA cycle, ensuring monitoring, verification, and review cycle, that precedes the definition of the annual update (figure 2).

With relationship with policies, strategic and operative objectives, the [DVMSS Recruitment plan \(2023-2025\)](#) defines criteria and resource attribution for teaching, research, and support positions to the different scientific area represented in the Department.

The responsible for DVMSS QA procedure enforcement is the Director of the Department, that designate a Quality Assurance Representative, that coordinate DVMSS QA Committee, that have in charge to give advice and assistance to the QA management. The Quality Assurance Representative is also a contact point for Presidio di Qualità.

For Research and third Mission delegates and specific Committee, that have also in charge the relevant operative objectives and activities provided by developing plan, give advice and assistance also for QA, including monitoring, verification, and review. The Research Committee and Third Mission Committee release annual Report that are submitted to DVMSS Council.



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The responsible for Degree on Veterinary Medicine QA is the President, while the deputy President coordinates Quality Assurance Management Commission, that have in charge to give advice and assistance to the QA management. [DVMSS Joint Teachers Students Committee \(JTSC\)](#) is formed by an equal number of teacher and student. JTSC has in charge monitoring, proposal for corrective action, verification and annual review of the teaching program and activities, considering the student evaluation of teaching course. The JTSC annual report is sent to DVMSS Council, Degree Courses President, to the Rector, Nucleo di Valutazione, and Academic Senate. Veterinary Medicine Degree Council (VMDC) has in charge to organize and manage teaching activities, to review and update content and teaching plan, adopting also corrective action related to teaching in relation to claim, JTSC proposal or results of student evaluations. The VMDC has to communicate to third parties (including families and student candidates) general information, teaching staff, prerequisites knowledge required for access, and content of the course, by means of the SUA-CdS, the [Degree Course Single Annual Report](#). [SMA-CdS](#), the Degree Course Annual Monitoring Report, is a synthetic report about indicators related to student carrier and satisfaction, course attractiveness, occupation, international exchange. The obtained results about indicators are compared with similar course and take also into account homogeneous geographical context. Every 5 years the VMDC is required to perform a more accurate review, the Rapporto di Riesame Ciclico (Cycle Review Report, CRR), extended to cycle of the whole course to analyze and identify critical points, and corrective action, that could be adopted for the subsequent DVMSS course cycle. As last CRR was completed in [2018](#) a new CRR is expected to be completed in 2023.



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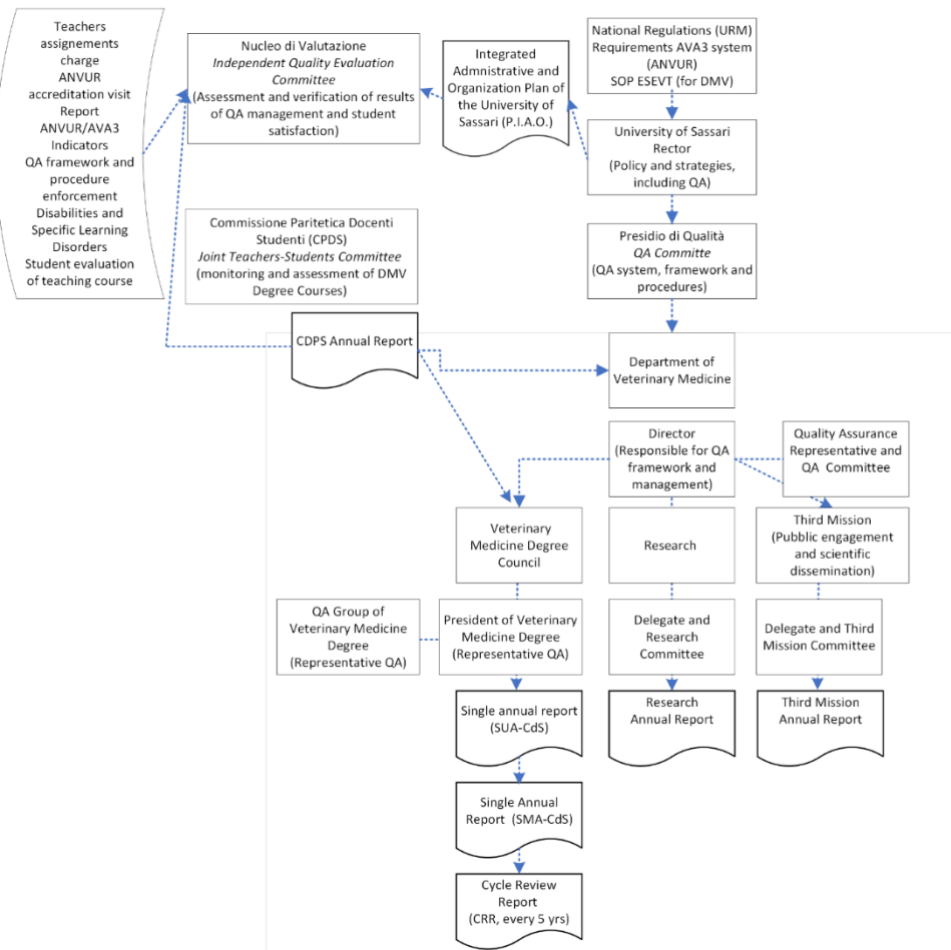


Figure 1 UNISS and DVMSS Quality Assurance integrated framework and relationship



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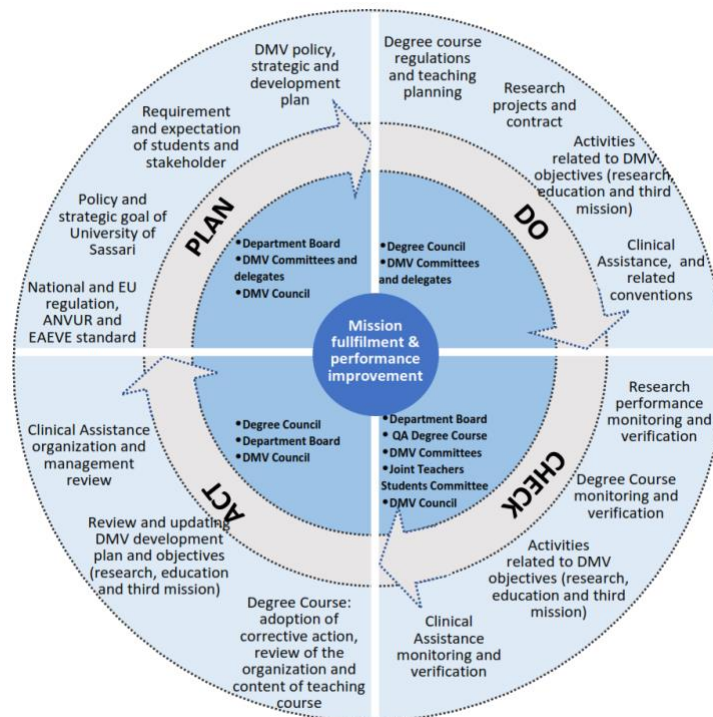


Figure 2: DVMSS Quality Management Cycle